



WHO TO CONTACT

OHA Solutions Staffing Program

This reference sheet is designed to assist you when you have a question or issue regarding the OHA Solutions Staffing Program or the ShiftWise Application. Please use this guide to identify the best person to contact.

<u>If your question is...</u>	<u>You should Contact</u>	<u>Phone</u>	<u>Email</u>
How do I...in ShiftWise?	ShiftWise Help Desk (24/7/365)	(866) 399-2220	Support@shiftwise.net
How do I complete my setup forms for the ShiftWise Application or make changes to my profiles?	Renee Valk Alana Argersinger	(608) 797-7267 (919) 357-2894	rvalk@shiftwise.net aargersinger@shiftwise.net
I have questions or need more information on the OHA Solutions contract terms?	Dan Paoletti	(614) 221-7614 Ext. 154	danp@ohanet.org
I have a question or concern about a specific agency or hospital?	Nancy Melcher-Webb or Amy Bangert	(614) 221-7614 Ext. 172 (614) 221-7614 Ext. 120	nwebb@ohanet.org amyb@ohanet.org
I would like more information about the steering committees.	Nancy Melcher-Webb	(614) 221-7614 Ext. 172	nwebb@ohanet.org
How do I find out about additional training sessions?	www.shiftwise.net	(866) 399-2220	Support@shiftwise.net
I have a question about invoicing.	Rebekah Ortega	(503) 548-2044	rortega@shiftwise.net
I have a general question about the OHA Solutions Staffing program?	Nancy Melcher-Webb or Amy Bangert	(614) 221-7614 Ext. 172 (614) 221-7614 Ext 120	nwebb@ohanet.org amyb@ohanet.org